

How to get started with your Monthly Prepay Visitor SIM



Using the 2degrees website

The easiest way to get started with your Visitor SIM is through the 2degrees website.

Selecting and paying for a monthly plan

1. Follow the instructions to install your SIM card.
2. Click on 2dm.co.nz/topup link in the text received from 2degrees.
3. Enter your new 2degrees mobile number from the text received from 2degrees.
4. Choose "Buy a Plan or Add-on".
5. Choose your plan.
6. Choose Credit or Debit Card*.
7. Click "Pay now".
8. Enter your card details and confirm.

Monthly plan renewal

Your plan will renew each month if the cost of the plan has been pre-paid.

This can be achieved by either:

- a. Choosing to "Top Up".
- b. Choosing "Both" during set up, and topping up an additional amount when purchasing your plan.

Topping up your account

1. Go to 2dm.co.nz/topup
2. Enter your 2degrees mobile .number
3. Choose "Top Up".
4. Enter the amount you would like to top up.
5. Choose "Credit or Debit Card".*
6. Click "Pay now".
7. Enter your card details and confirm.
8. You can also top up at a 2degrees store or by purchasing a top up voucher from any store displaying a 2degrees logo.

*Internet/POLi option only available for NZ bank accounts.

Online Top Up

Enter your 2degrees mobile number

We'll send a text to this phone number to confirm

What do you want to do?

Top Up

Buy a Plan or Add-on

Both

Buy Prepay Plans & Add-ons

If you have any existing packs on hold on your account, make sure you stop these before purchasing a new one.

Monthly Plans | 14 Day Plans | NZ Data Add-ons

Valid for 1 month, auto renews.

\$10 Monthly Prepay Plan
250MB NZ Carryover Data, 100 Carryover Minutes, Unlimited* Texts to NZ/AU. *Fair use policy applies

\$19 Monthly Prepay Plan
1.5GB NZ Carryover Data, 200 Carryover Minutes, Unlimited* Texts to NZ/AU and a Free Data Hour every day. *Fair use policy applies

\$30 Monthly Prepay Plan
3GB NZ Carryover Data, 300 Carryover Minutes, Unlimited* Texts to NZ/AU and a Free Data Hour every day. *Fair use policy applies

\$45 Monthly Prepay Plan
8GB NZ Carryover Data, Unlimited* Calls & Texts to NZ/AU and a Free Data Hour every day. *Fair use policy applies

\$60 Monthly Prepay Plan
15GB NZ Carryover Data, Unlimited* Calls & Texts to NZ/AU and a Free Data Hour every day. *Fair use policy applies

\$85 Monthly Prepay Plan
120GB NZ Data Max speed then Endless* Data at reduced speeds*. Unlimited* Calls & Texts to NZ/AU. *Fair Use Policy applies.

Payment method

Credit or Debit Card

Internet Banking (POLi)

Please confirm we've got everything correct

Plans & Add-ons

By making payment you agree to our [Terms and Conditions](#)

Purchasing a plan

Online Top Up

Enter your 2degrees mobile number

We'll send a text to this phone number to confirm

What do you want to do?

Top Up

Buy a Plan or Add-on

Both

Amount to top up

Top up between \$10 and \$150.

- +

Please note: Money you top up will go towards Plans & Add-ons you have on hold. You can avoid this by texting STOP and the Plan or Add-on name to cancel its auto renewal before you Top Up.

Payment method

Credit or Debit Card

Internet Banking (POLi)

Please confirm we've got everything correct

Top up amount: 20

By making payment you agree to our [Terms and Conditions](#)

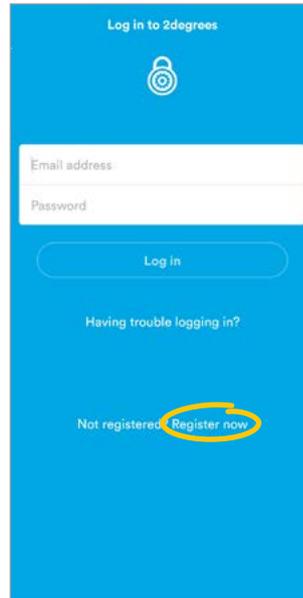
Topping up your account

Using the 2degrees app

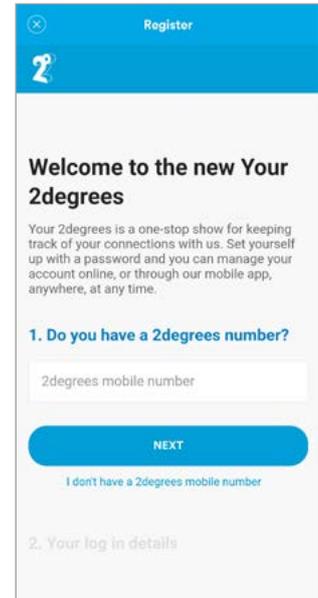
If you're going to be here for while, you may want to install the 2degrees app so you can keep an eye on your data and minutes each month.

Setting up the 2degrees app

1. Scan the QR code to download the 2degrees App or search for 2degrees in the App Store or Google Play.
2. Click "Register Now".
3. Enter your 2degrees mobile number from the text received from 2degrees.
4. Continue to follow the instructions until you have registered your number with 2degrees.
5. Return to the app and log in with your email and password.



Register now to log in



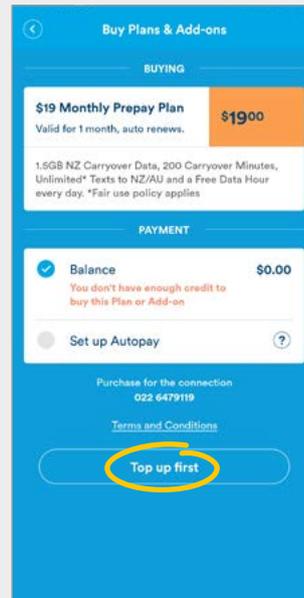
Enter your phone number



Buy Plans & Add-ons



Select your plan



Top up first

Selecting and paying for a monthly plan

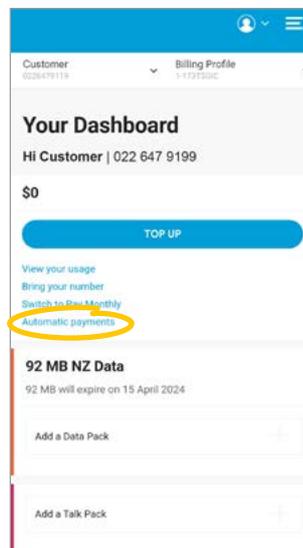
1. Click "Buy" to purchase a plan.
2. Select your preferred plan.
3. Click "Top up first".
4. Enter the amount you'd like to top up by and click "Top up".
5. Enter your credit or debit card details and click "Pay now".

Autopay

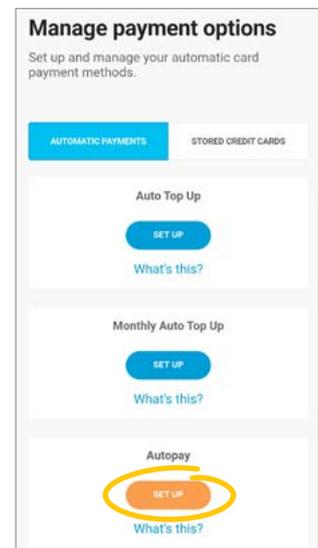
You may choose "Set up Autopay" instead of "Top up". 2degrees will then automatically debit your credit or debit card for your plan each month.

To end Autopayments

1. Log in to your 2degrees account via the website at 2degrees.nz
2. Click on "Automatic payments"
3. Click on the button under Autopay to change your payment settings.
4. Alternatively you can call Customer Care (200) free from your 2degrees mobile or call 0800 022 022 free from any NZ landline.



Your dashboard



Manage automatic payments